

Trend of annual disposal of complaints

| Sr No | Year | Carried forward from previous year | Received | Resolved** | Pending## |
|--------------|-------------|---|-----------------|-------------------|------------------|
| 1 | 2021 - 22 | NIL | NIL | NIL | NIL |
| 2 | 2022 - 23 | NIL | NIL | NIL | NIL |
| 3 | 2023 - 24 | NIL | NIL | NIL | NIL |
| 4 | 2024 - 25 | NIL | NIL | NIL | NIL |
| 5 | 2025 - 26 | NIL | NIL | NIL | NIL |
| 6 | 2026 - 27 | NIL | NIL | NIL | NIL |

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.